

# Calvary Chapel Church Privacy Policy\*

**Last modified:** November 24, 2018

*\*All Terms Used In this Calvary Chapel Privacy Policy ("**Privacy Policy**") unless otherwise defined herein are as defined in the Calvary Chapel Terms of Service Agreement to which this Privacy Policy is linked and incorporated herein by reference.*

## **Introduction**

At Calvary Chapel Church, Inc. ("**Calvary Chapel**" or "**we**") we respect your privacy and are committed to protecting it through our compliance with this policy. Your information will be held by Calvary Chapel, and we understand that we have a responsibility to protect and respect your privacy and look after your personal data. This Privacy Policy explains what personal data we collect from you or that you may provide to us when you sign up to use our applications to access Calvary Chapel's ministry, worship services, faith based resources, register as a volunteer, register for childcare, register for classes and events and related website products or services (collectively, our "**Services**") including, but not limited to, your use of a mobile application or "app" or an Internet browser application to access the website [www.calvaryftl.org](http://www.calvaryftl.org) (our "**Website**") and how we process your personal data in the context of our services, reasons we may need to disclose your personal data to others and how we store your personal data. This Privacy Policy also sets out your privacy rights under the new GDPR laws, effective from 25th May 2018, and applies to all satellite campuses. It also provides information about your rights and about how you can contact us if you have questions about how we handle your personal information. All Terms used in this Privacy Policy unless otherwise defined herein are as defined in the Calvary Chapel Terms of Service Agreement to which this Privacy Policy is linked and incorporated herein by reference.

This policy applies to information we collect:

- On the Website
- In e-mail, text and other electronic messages when you use our Services.
- Through mobile and desktop applications you download from this Website, which provide dedicated non-browser-based interaction between you and the Website.
- When you interact with any Calvary Chapel authorized partner, operator, affiliate or sponsor approved by Calvary Chapel and any information and applications on third-party websites and services.

It does not apply to information collected by:

- us offline or through any other means, including on any other website operated by you or by Calvary Chapel or any third party (including any Calvary Chapel authorized partner, affiliate or sponsor approved by Calvary Chapel); or

- any third party (including any Calvary Chapel authorized partner, affiliate or sponsor approved by Calvary Chapel), including through any application or content that may link to or be accessible from our Services or on our Website.

Please read this Privacy Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Services or not to visit our Website. By submitting an Authorized User Registration Application and using [the Authorized User Services Account (“**Services Account**”) issued to you for registering for and accessing our Services, you agree to this Privacy Policy. This policy may change from time to time (see Update to our Privacy Policy in paragraph 12). Your continued use of the Services after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates. Depending on the Service, we may provide additional or different privacy statements or notices for specific interactions you have with us or to highlight how we use your personal information for specific Services. Where we do this, it will be clear which statements apply to which interactions and Services. For example, if you use one of our mobile apps, we may provide you a separate notice in relation to a particular data type collected through that app.

### **Who We Are**

Calvary Chapel is a ministry organized as a Florida Non-Profit Corporation established in Fort Lauderdale, Florida in 1997. Our registered office is at 2401 W Cypress Creek Road, Ft. Lauderdale, FL 33309 USA. If you have any questions or want more details about how we use your personal information, you can ask by calling 954-977-9673 or via the contact page on our Website or via email at Support@CalvaryFTL.org.

### **How the law protects you**

Data protection laws state that we are only able to process personal data if we have valid reasons to do so. Our basis for processing your personal data includes:

- When it is in our legitimate interest (i.e. when we have a ministry, worship service, business or commercial reason to use your information), or
- To fulfill an order or contract we have with you, or
- When it is our legal duty, or
- When you consent to it.

### **How do we collect personal information from you?**

We receive information about you from you when you use our Website, submit an Authorized User Registration Application and use your Services Account, complete forms on our Website, including, if you contact us by phone, email, or otherwise in respect of any of our Services, to make a donation or purchase a product. Additionally we collect information from you when you apply to open a Services Account, make changes to your Services Account details or when you inform us of any other matter. We may also collect data during contact, correspondence or visits to our worship services to worship with us.

If you provide us with personal data about a third party in relation to your family or business, you warrant that you have obtained the express consent from the third party for the disclosure and use of their personal data.

Your personal data may be automatically collected when you use our online Services, including but not limited to, your IP address, device-specific information, device event information & location information.

**What types of information do we collect from you?**

The majority of data we collect is personal information data from you to enable us to properly service your Services Account with us, including your name, address, email address, phone numbers, payment information for donations, contributions or the purchase of a CD or DVD from our Calvary Chapel store and IP addresses of your device for security logs and other similar information. We also retain records of your queries and correspondence, in the event you contact us. We do not request, process or store any data listed as sensitive (racial or ethnic origin, political opinions, religious and philosophical beliefs, trade union membership, biometric data or sexual orientation), such data has no place in our faith-based organization's ministry or business model. More specific examples of the information we collect is set forth below. The type of personal information we collect depends on how you are interacting with us and which Services you are using or if you are donating or purchase. In many cases, you can choose whether or not to provide us with personal information, but if you choose not to, you may not get full functionality from the Services.

**Children under the Age of 18** Although we welcome families with children of all ages to our ministry and worship services, our Services accessed online and through mobile apps are not generally aimed at children. In the limited circumstances where we may collect and use any personal information about children, for example to develop an educational resource, we will comply with industry guidelines and applicable laws. Our Website and mobile applications are not intended for children under 18 years of age. No one under age 18 may provide any personal information to or on the Website. We do not knowingly collect personal information from children under 18. If you are under 18, do not register on the Website or mobile applications, make any purchases through the Website or mobile applications, use any of the interactive or public comment features of the Website or any mobile application or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at: [Support@CalvaryFTL.org](mailto:Support@CalvaryFTL.org).

**Specific Information We Collect About You and How We Collect It**

We collect several types of information from and about users of our Services or Website, including information:

- personal information by which you may be personally identified, such as name, postal address, e-mail address and telephone number;
- that is about you but individually does not identify you, such as the date of a user's access to the Services or a Website, or date of any contribution of User-generated content; and/or
- about your internet connection, the equipment you use to access our Services or Website and usage details.

We collect this information:

- Directly from you when you provide it to us, for example, upon registration.
- Automatically as you navigate through the Services or on the Website. Information collected automatically may include usage details, IP addresses and information collected through cookies, web beacons and other tracking technologies.
- From third parties, for example, any Calvary Chapel approved sponsors or other business partners.

**Information You Provide to Us.** The information we collect on or through our Services or on the Website may include the following:

- Name and contact data, such as, first and last name, email address, postal address, phone number, and other similar contact data that you provide by filling in forms at the Website or through any mobile device applications downloaded from or used to access our Services or the Website.
- Information provided at the time of registering to use our Services or to identify yourself through our Website, by subscribing to our Services through your Services Account with a social media service, such as Facebook®, Twitter® or Instagram® or similar service and your biographical information.
- Account Credentials, such as, passwords and other security information for authentication and access
- User content, such as, communications and files provided by you in relation to your use of the Services, including information you submit by uploading or using any software tools we provide for you to develop or link to your organization's website or provide audio and video content you voluntarily produce and by submitting such content as User-generated content ("**User Generated Content**") you agree and consent to the use of your name, face, voice, photograph, video of your likeness (collectively, your "**Persona**") on the Website, and grant Calvary Chapel a perpetual, royalty free, worldwide, irrevocable license to use your Persona and any User-generated content on the Website, as well as any user profile or public information relating to your services Account, subscribing to any Calvary Chapel Products or Services, or requesting further Services.
- Information you submit with your consent, if we ask you to create a publicly visible User Profile or one limited to our employees and affiliates for security purposes,, which may include your name and photograph. We may also ask you for information when you report a problem with our User Support Team for our Services or for the Website.
- Payment information, such as, payment card number (credit or debit card), and the security code associated with your payment instrument, if you make a payment
- Device information, such as, information about your device, such as IP address, location or provider
- Usage information and browsing history, such as, information about search queries or how you navigate within our Services, your browsing history and which elements of our Services you use the most.
- Location data, for Services with location-enhanced features. If we need your consent to collect geo-location data, we will collect this separately

- Demographic information, such as, your country, and preferred language
- CCTV, if you visit our ministry offices or attend a Calvary Chapel worship service or ministry presentation, volunteer outing or another ministry sponsored event where CCTV technology is present. Records and copies of your correspondence (including e-mail addresses), if you contact us. When you contact Calvary Chapel, we may keep a record of your communication to help solve any issues you might be facing. We may use your email address to inform you about our services, such as letting you know about upcoming changes or improvements.
- Your responses to surveys that we might ask you to complete for promoting or notifying you of worship service events, ministry volunteer events or for educational research purposes.
- Information submitted through texted message or access through the use of a mobile computing device such as a "smart phone" or other portable computing device, which may include device-specific information (such as your hardware model, operating system version, unique device identifiers, and mobile network information including phone number). This mobile device identifier information includes information such as the International Mobile Station Equipment Identity (IMEI), its Wi-Fi radio (Media Access Control (MAC)) address and/or platform specific identifiers such as Apple's Advertiser ID (IDFA). Depending on the settings you have made on your mobile device, Calvary Chapel may be able to associate your device identifiers or phone number with your Authorized User Registration or Services Account Number.

[You may contribute User Generated Content such as personally identifiable information that identifies you, including photos, audio files, videos, digital media, graphics, "likes" emojis, or other information to be published or displayed (hereinafter, "**posted**") through our Services or on any public areas of the Website, or transmitted to other users of the Services, Website or third parties. Your User Generated Content is posted on and transmitted to others at your own risk. Although we limit access to certain pages on our Website and our Services, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of our Services or the Website with whom you may choose to share your User-generated content. Therefore, we cannot and do not guarantee that your User-generated content will not be accessed or viewed by unauthorized persons.]

**Usage Details, IP Addresses, Cookies and Other Technologies**. As you navigate through and interact with our Services and our Website, we may automatically collect certain information about your equipment, browsing actions and patterns, including:

- Details of your use of our Services, visits to our Website, including traffic data, logs and other communication data and the resources that you access and use on the Website.
- Information about your computer and internet connection, including your IP address, operating system and browser type.

The information we collect automatically is statistical data, and it does not identify any individual. It helps us to improve our Website and to deliver a better and more personalized service by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Services and Website according to your individual interests.

- Recognize you when you return to our Services and our Website.

The technologies we use for this automatic data collection may include:

- **Mobile Device Identifier's.** International Mobile Station Equipment Identity (IMEI),
- **Wi-Fi radio.** Media Access Control (MAC)
- **Address and/or platform specific identifiers.** Apple's Advertiser ID (IDFA)
- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.
- **Flash Cookies.** Certain features of our Website may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from and on our Website. Flash cookies are not managed by the same browser settings as are used for browser cookies.
- **Web Beacons.** Pages of our Website may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags and single-pixel gifs) that permit Calvary Chapel, for example, to count users who have visited those pages and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

### **How We Use Your Information**

- We use information that we collect about you or that you provide to us, including any personal information: To present our Services and our Website and their content to you.
- To process requests you have submitted to us.
- To provide you with information, products or services that you request from us or are associated with Services you have selected or registered for.
- To enable us to review, develop and improve the website and services.
- To help us identify you and any Services Account(s) you hold with us.
- To provide Authorized User care, including responding to your requests if you contact us with a query.
- To detect fraud and to make sure what you have told us is correct
- To fulfill any other purpose for which you provide the information.
- To provide you with notices about your Calvary Chapel Authorized User Registration or Services Account.
- To comply with our obligations and enforce our rights arising from any contracts entered into between you and us, including, to the extent purchases or financial transactions are involved, for billing and collection.
- To notify you about changes to our Services or Website or any products or services we offer or provide through them.
- To provide you with information about products or services that you purchase from us or which we feel may interest you (This does not include SMS text messaging and or mobile number unless the user has opted in to receive these messages via keyword).

- To inform you of worship service or ministry event changes
- To carry out promotional evaluations, marketing and statistical analysis;
- To allow you to participate in interactive features in our Services or on our Website.
- To allow you to participate in mobile phone or portable computing device applications for our Services or linked to interactive features on our Website.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.
- To provide Calvary Chapel and sponsors approved by Calvary Chapel information on the Authorized Users who have requested information about our sponsors.
- To detect fraud and to make sure what you have told us is correct.

### **How long we keep personal information**

We retain your information in accordance with our enterprise records retention schedule. You can find more information on the criteria used to calculate the retention periods set out below.

Calvary Chapel has an Information Technology Team that works in conjunction with our Privacy Team to implement records retention policies and rules relating to the retention of personal information. We have an enterprise records retention schedule that is based upon a classification scheme consisting of business functions, record classes, and record types.

We calculate retention periods for your personal information in accordance with the following criteria:

- the length of time necessary to fulfill the purposes we collected it for
- when you cease to use our Services
- the length of time it is reasonable to keep records to demonstrate that we have fulfilled our duties and obligations
- any limitation periods within which claims might be made
- any retention periods prescribed by law or recommended by regulators, professional bodies or associations
- the existence of any relevant proceedings

### **Who has access to your personal data?**

Our staff have access to your Services Account data, which may include any personal information submitted from the list above under the heading Information You Provide to Us and may process this data solely for servicing of your Services Account for the purposes listed above under How We Use Your Information.

### **Where we store data**

We store ministry operations business data and limited personal data such as names, phone numbers and email addresses on our secure CRM tool, for the purpose contacting you in relation to your business with us, and for sending order information, confirmations, payment advices and marketing information as described above. We also store limited personal data on our separate accounts system and a word processing/email system behind a hardware firewall for the sole purpose of properly managing our business with you. Written data, in the form of account application forms, letters and general written

correspondence may be stored in our accounts department filing system which is locked and alarmed when not in use.

### **Disclosure of Your Information**

For the avoidance of doubt, we do not and never shall share or sell your personal or business data to third parties for marketing or advertising purposes. We may, however, share your personal information with these organizations listed below however we will only ever share information that is necessary to provide the Service. We may also disclose personally identifiable information that we collect, or you provide as described in this privacy policy:

- To companies you ask us to share your data with
- To any party linked with you or your website or business or its product or service To companies that introduce you to us
- To companies that we introduce you to
- To our authorized sponsors, partners and affiliates. To contractors, service providers and other third parties we use to support our Services or Website and who are bound by contractual obligations to keep personally identifiable information confidential and use it only for the purposes for which we disclose it to them.
- To companies we have a joint venture or agreement to co-operate with
- To fraud prevention agencies
- To Cyber Security Providers
- To credit card processing companies ("Third-Party Electronic Payment Processing Provider(s)")
- To governmental agencies, tax authorities, US Customs, regulators and other authorities
- To credit reference agencies or companies you provide as a reference To law enforcement agencies
- To social and analytical networks
- To a successor in interest to Calvary Chapel in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of Calvary Chapel's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personally identifiable information held by Calvary Chapel about Authorized Users of our Services or our Website or mobile applications are among the assets transferred.
- To third parties to market their products or services to you if you have consented to these disclosures, including Calvary Chapel's contracted Third-Party Electronic Payment Processing Provider(s), if any.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personally identifiable information:

- To comply with any court order, law or legal process, including responding to any government or regulatory request.
- To enforce or apply our terms of use of our Services as set forth in the Calvary Chapel Terms of Service Agreement and other agreements, including for billing and collection purposes.

- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Calvary Chapel, our Users, members or leaders in our ministries or members of our congregation or attendees at our worship services or our Calvary Chapel partners or sponsors. This includes exchanging information with other companies and organizations for the purposes of fraud protection.

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

### **Your Choices about Our Collection, Use and Disclose of Your Information**

We strive to provide you with choices regarding the personally identifiable information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Mobile Device Tracking Technologies and Geolocation Data.** Your mobile device may have certain settings that relate to the Applications Programming Interface or “API” that allows mobile applications or “apps” to access standard categories of content on a mobile device, but also sensitive content such as geolocation information. It is suggested by organizations responsible for the protection of consumer privacy interests, such as the Federal Trade Commission (“FTC”) that consumers should familiarize themselves with the privacy setting options available on their mobile devices to determine what information may be collected or tracked by certain applications and what steps can be taken to control that access, collection or tracking. These steps may differ depending on whether the mobile device’s operating platform is based on the “iOS” used in most Apple® smartphones or the Android® platforms used in others. Depending on the platform used by your mobile device you should be able review the type of data collected by mobile applications, including the mobile applications provided by our Services, which may vary depending on the privacy settings on your device. For further information about these privacy settings, please contact your device manufacturer, mobile service provider, or the provider of the operating platform installed on your device. For further information on data collected specific to mobile applications used for our Services as provided in this Privacy Policy please see below or contact us at: [Support@CalvaryFTL.org](mailto:Support@CalvaryFTL.org)

**Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. You can choose whether or not to allow a mobile application to collect information through other tracking technologies through the download process or by modifying the settings on your mobile device. If you disable or refuse cookies, please note that some parts of our Website and some Services may then be inaccessible or not function properly.

- **Location Information.** You can choose whether or not to allow a mobile application to collect and use real-time information about your device’s location through the device’s privacy settings. If you block the use of location information, some parts of the mobile application used to provide the Services may then be inaccessible or not function properly.
- **Disclosure of Your Information for Third-Party Advertising and Marketing from Mobile Applications.** If you do not want us to share your personal information with unaffiliated or non-agent third parties for advertising and marketing purposes, you can opt-out by disabling your cookies on your device.

- **Promotional Announcements from Calvary Chapel.** If you do not wish to have your email address or contact information used by the Calvary Chapel to promote our own or our Calvary Chapel approved sponsors, partners or affiliates' promotional announcements or events, you can opt-out by sending us an e-mail stating your request to [Support@CalvaryFTL.org](mailto:Support@CalvaryFTL.org). For mobile applications, with regard specifically to the use of text messages used by the Calvary Chapel to promote our own or our Calvary Chapel approved sponsors, partners or affiliates' promotional announcements or events, you can opt-in to receiving such announcements via text message or opt-out by logging into the app and adjusting your user preferences in your account profile by checking or unchecking the relevant boxes or by sending us an email or text message stating your request to [Support@CalvaryFTL.org](mailto:Support@CalvaryFTL.org).
- If we have sent you a promotional or event advisory e-mail, you may send us a return e-mail stating your request to [Support@CalvaryFTL.org](mailto:Support@CalvaryFTL.org) asking to be omitted from future e-mail distributions.

### **SMS Text Messaging**

Calvary Chapel Fort Lauderdale Terms & Conditions. If you opt into a Calvary Chapel SMS program by texting a keyword to short code 91868, you will receive up to 4 messages/month (message and data rates apply). At any time, if you wish to receive help, text the word HELP to 91868. To opt out, reply to any message with the word STOP. Carriers are not liable for delayed or underdelivered messages. For our privacy policy, please [CLICK HERE](#).

We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("**NAI**") on the NAI's website at [www.networkadvertising.org](http://www.networkadvertising.org).

### **Promotion of Ministry Events and Marketing**

We may use your personal contact information (for example your name, address and email address) to tell you about relevant ministry events, products and offers based on our knowledge of your ministry interests or what we believe may be of interest and beneficial to you. We can only use your personal information to send you promotional or marketing messages if we have either your consent or a 'legitimate interest'. That is when we have a business or commercial reason to use your information. You can ask us to stop sending you marketing messages by contacting us at any time or by updating your online account page. Whatever you choose, you'll still receive non-marketing Services Account notices and other important information.

We may ask you to confirm or update your choices if there are changes in the law, regulation, or the structure of our business. If you change your mind you can update your choices at any time by contacting us.

### **Your rights**

You may have rights under European and other laws to have access to your personal information and to ask us to rectify, erase and restrict use of, your personal information. You may also have rights to object to your personal information being used, to ask for the transfer of personal information you have made available to us and to withdraw consent to the use of your personal information. Further information on how to exercise your rights is set out below.

You can review and change your personally identifiable information by logging into our Services and visiting your Authorized User Registration on your mobile device or Services Account page at our Website.

You can also request a copy of the personal information we hold about you by emailing us at Support@CalvaryFTL.org or by writing to us at this address: Calvary Chapel Church, Inc., 2401 W. Cypress Creek Road, Fort Lauderdale, FL 33309. We shall provide this information within thirty (30) days.

Please let us know if you believe any personal information we hold is incorrect. We will take all reasonable steps to check its accuracy and correct it.

You have the right to question any information we have about you or object to our use of your personal data, or ask us to delete, remove or stop using it if there is no need for us to keep it. This is known as your 'right to object' and 'right to erasure', or the 'right to be forgotten'.

There are legal and accountancy reasons why we may need to keep your data, but please do inform us if you think we are retaining or using your personal data incorrectly.

In preventing the use or processing of your personal data, it may delay or prevent us from fulfilling our contractual obligations to you. It may also mean that we cannot service your Services Account or provide you with the Services. We cannot delete your personally identifiable information except by also deleting your Authorized User Registration and Authorized User Services Account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or is intended to cause the information to be incorrect.

If you delete your User-generated content from our Services or Website, copies of your User-generated content may remain viewable in cached and archived pages. Such content might also have been copied or stored by other users of our Services or on our Website. Proper access and use of information provided through our Services or on our Website, including User-generated content, is governed by the terms and conditions set forth in the Calvary Chapel Terms of Service Agreement, including all attachments, exhibits or amendments.

You have the right to ask us not to process your personal data for promotional or marketing purposes. If you choose not to receive promotional or marketing communications from us about our ministry events, products and services, you will have the choice not to choose these by ticking the relevant boxes situated on the Services Account sign up page on our website <https://calvaryftl.org>. We will not contact you for promotional or marketing purposes unless you have given us your prior consent. You can change your marketing preferences at any time within your [Calvary Chapel Services Account page](#).

These rights are not absolute, and they do not always apply in all cases.

In response to a request, we will ask you to verify your identity if we need to, and to provide information that helps us to understand your request better. If we do not comply with your request, whether in whole or in part, we will explain why.

### **Links to other sites**

Our website contains links to other websites. This Privacy Policy only applies to our Website so when you are directed to other websites you should refer to their respective privacy policy.

### **Liability**

We agree to take reasonable measures to protect your data in accordance with applicable laws and the limitations set forth in our Terms of Service Agreement to which this Privacy Policy is linked and incorporated herein by reference.

### **Your California Privacy Rights**

California Civil Code Section §1798.83 permits users of our Services mobile applications or Website that are California residents to request certain information regarding our disclosure of personally identifiable information to third parties for their direct marketing purposes. To make such a request, please send an e-mail to [Support@CalvaryFTL.org](mailto:Support@CalvaryFTL.org).

### **Data Security and Data Breaches**

In the event of a data breach, we shall ensure that our obligations under applicable data protection laws are complied with where necessary.

We have implemented measures designed to secure your personally identifiable information from accidental loss and from unauthorized access, use, alteration and disclosure. All information you provide to us is stored on our secure servers behind firewalls. Any payment transactions and information will be encrypted using SSL technology.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Services or our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. Unfortunately, the transmission of information via the Internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted through our Services or to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained in our Services or on the Website.

### **Updates to this Privacy Policy**

This Privacy Policy may be subject to updates. Any material future changes or additions to the processing of personal information as described in this Privacy Policy affecting you will be communicated to you through an appropriate channel. For example, we may place a prominent notice on our Website, and it is our policy to post any changes we make to our Privacy Policy on this page or email you to let you know of an updated Privacy Policy.

The date the Privacy Policy was last revised is identified at the top of the web page on which this Privacy Policy is displayed. You are responsible for ensuring we have an up-to-date active and deliverable e-mail address for you, and for periodically visiting our Website for notice placed there of our link to an

update of this Privacy Policy in our Services, to review this privacy policy to check for any updates of which you have been notified on the Website or via email.

### **How to Contact Us**

If you have any questions, comments, complaints or suggestions in relation to data protection or this Statement, or any other concerns about the way in which we process information about you, please contact our Support Team at [Support@CalvaryFTL.org](mailto:Support@CalvaryFTL.org) or at Privacy Team, Calvary Chapel Church, Inc., 2401 W. Cypress Creek Road, Fort Lauderdale, FL 33309.

Filing a Complaint. If you are an individual who resides or works in the European Economic Area and are not content with how Calvary Chapel manages your personal information, you can lodge a complaint with a privacy supervisory authority. In the European Economic Area, the relevant supervisory authority is the one in the country or territory where:

- you are resident
- you work, or
- the alleged infringement took place

A list of National Data Protection Authorities in the European Economic Area can be found here: [http://ec.europa.eu/justice/data-protection/bodies/authorities/index\\_en.htm](http://ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm).